

# RADICLE GROUP

**Date:** 19 March 2020

**To:** All our clients, suppliers and other stakeholders

There is no doubt that we are operating in challenging times across the world and that we are indeed navigating in virgin waters for all of us. We are aware of the urgent need to curb the growing number of new Covid-19 cases in South Africa and the world but also believe that continuous food security is of the utmost importance in times like these. We, as a service provider to the agricultural community, remains committed to perform our role in this extremely important supply chain.

We are operating with a stringent 'safety first' approach and taking all relevant precautions to ensure the safety of our employees, customers and our network. We have already implemented the following steps to secure your and our employees' safety:

- Keep hand sanitiser available for all employees at all time as far as reasonable possible;
- Keep all staff informed about the working of the virus and best practices by means of regular information meetings;
- Test all employees daily before they commence with work;
- Test all visitors to the premises before entering the buildings;
- Arrange for alternative transport via company transport for all employees making use of public transport under normal circumstances;
- Supply all employees with immune boosters to drink daily in order to improve their immune system;
- We identified a room at the Wellington offices which will be used to supply a safe area for an employee to stay until assistance arrive, in the event of an employee showing any signs of possible infection;
- Spray all goods with steriliser before loading it to clients.

We are currently fully operational and all imports, exports and distribution of products are running smoothly with limited or no disruptions to service.

As a globally operating company, pandemic risk scenarios are an integral part of the Radicle Group's continuous risk planning and accordingly, our business operations are continually monitored and adapted to mitigate potential impacts.

We will continue assessing the situation and adjusting our protocols. The safety and wellbeing of all our stakeholders remains our top priority. For any questions or feedback, please do not hesitate to contact us. Let's work together to keep everyone healthy.



**Matthys P. Mocke**  
Chief Executive Officer  
Radicle Group (Pty) Ltd